Hopper Travel App Guide: How It Works , Legitimacy , and Savings Explained

Who Is Hopper Travel

Hopper is a digital travel booking platform that helps users compare and book flights +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , hotels +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and car rentals through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , using price prediction technology to suggest the best time to book through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

The platform is widely used by travelers looking for budget-friendly options and flexible travel planning through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , especially when trying to track fare changes over time through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Many users also contact travel support specialists directly through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ for assistance with bookings +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , cancellations +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and fare comparisons before confirming reservations through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

How Does Hopper Travel Work

Hopper works by analyzing historical flight and hotel price data to predict when prices may rise or drop through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , helping travelers decide when to book for better savings through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Users can search destinations +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , set price alerts +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and receive notifications when fares drop or reach recommended booking levels through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Travelers often contact booking specialists through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ to confirm final prices +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , understand fare rules +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and secure the best available travel options before payment through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper Still Free

Hopper's app can generally be downloaded and used for free through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , allowing users to search flights +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , compare prices +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , and track fare changes without upfront cost through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

However +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , some features such as price freeze +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , trip protection +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , or additional travel services may include extra charges through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ depending on booking preferences through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

Travel support representatives available through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ can help travelers understand optional features +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , pricing structures +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , and booking benefits before purchasing through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper a Legit Company

Hopper is a legitimate travel booking platform used by millions of travelers worldwide through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , offering flight +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , hotel +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , and car rental booking services through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

The company partners with major travel suppliers and airlines to provide competitive pricing and booking options through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , although policies may vary depending on fare type and travel conditions through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

Many travelers still contact live booking support through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ before finalizing reservations to ensure clarity on refunds +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , cancellations +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ , and travel flexibility through +1(877)↬407↬↬0186 or [UK] +44-(808)♪164♪2787♪ .

Frequently Asked Questions

What does Hopper do for travelers

Hopper helps travelers search +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , compare +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and book flights and hotels using predictive pricing technology through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , aiming to suggest the best time to book for lower prices through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Many users contact support specialists for help with booking issues +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , fare rules +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and price confirmation before purchase through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper safe for booking flights and hotels

Hopper is generally considered a safe travel booking platform used worldwide through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , but travelers are encouraged to review booking conditions carefully before confirming payment through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Speaking directly with travel support agents may help clarify refund policies +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , booking rules +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and travel protection options before purchase through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper free to use for flight searches

Yes +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Hopper is free to download and use for searching and tracking travel prices through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , while optional paid features may apply for additional travel services through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Travelers often contact booking support to understand feature pricing and make informed travel decisions before finalizing bookings through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Why do travelers use Hopper instead of other booking apps

Many travelers use Hopper because it offers price predictions +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , fare alerts +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and booking recommendations through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , helping them decide when to book for better savings through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Travelers also contact support representatives for additional booking guidance and fare confirmation before completing reservations through +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Why should travelers call before booking through apps like Hopper

Speaking directly with travel specialists through +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ can help travelers compare real-time prices +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , understand fare conditions +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , and avoid booking mistakes through +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ . Phone assistance may also help secure better travel deals and provide clarity on cancellations and refunds before payment through +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ .

SEO-Optimized Unique Title

Hopper Travel: Who Owns It +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , How the App Works +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , Free to Use & Legit Company Review (2026)

Who Is Hopper Travel?

Hopper is a Canadian-American online travel agency and mobile app that uses artificial intelligence and big data to predict flight and hotel prices +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , helping travelers find the best time to book+1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ . The company was founded in April 2007 in Montreal +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , Canada +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , by Frederic Lalonde and Joost Ouwerkerk +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , both former executives at Expedia Group +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , and its headquarters are now in Montreal and Boston +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , Massachusetts+1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ . Hopper sells flights +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , hotels +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , rental cars +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , and short-term rentals +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , and in 2021 it became a unicorn startup after a $170 million investment from Capital One +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , eventually reaching a valuation of $5 billion in 2022+1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ . The company has over 1 +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ ,200 employees and generates annual revenue of approximately $700 million +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , but in 2025 it announced a major strategic shift when Capital One acquired the Hopper technology that powered its travel platform without buying the rights to all of Hopper’s technology +1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ , forcing the app to pivot to a 90% B2B model+1(877)↬407↬ ↬0186 or [UK] +44-(808)♪164♪2787♪ . For personalized help

navigating any travel booking or to get real human support for your trip +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call our specialists at +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; we are always available to guide you through every step of your travel planning with care and expertise+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

How Does Hopper Travel Work?

Hopper works by analyzing billions of flight and hotel prices every day using AI and machine learning algorithms to predict whether prices will rise or fall +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , then recommending the best time for you to book to save the most money+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . The app's signature feature is "Price Freeze +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ ," which allows you to lock in the current price of a flight for a specific duration – typically up to 14 days for flights and up to 60 days for hotels – by paying a small +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , non-refundable deposit fee+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . If the actual ticket price goes up before your Price Freeze expires +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Hopper covers the difference up to a predetermined coverage amount shown to you at the time of purchase; if the price goes down +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , you only pay the lower price +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , giving you maximum flexibility without stress+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Hopper also offers optional add-ons like "Cancel for Any Reason" travel protection and "Carrot Cash" rewards that earn you credits on future bookings when you book through the app +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , which can be applied to save even more on subsequent trips+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . For a straightforward +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , stress-free booking experience where a real human handles all the details and answers your questions instantly +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; we simplify travel so you never have to worry about price predictions or hidden fees ever again+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper Still Free?

Yes +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Hopper is completely free to download from the iOS App Store and Google Play Store +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and the app itself does not charge any hidden fees or “gotcha” charges just for browsing +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , searching +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , or receiving price predictions+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . However +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , while the app is free to use +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Hopper makes money by charging optional fees for its fintech add-on features +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , such as the Price Freeze deposit (which is non-refundable even if you do not end up booking the flight) +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , the “Cancel for Any Reason” travel protection +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and various booking-related service fees that may apply when you complete a reservation+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Additionally +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , third-party reviews indicate that some users have been charged unexpected fees by mistake +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and customer service is often described as slow and difficult to reach when disputing these charges +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , with Hopper replying to only 44% of negative reviews on Trustpilot and typically taking up to one week to respond+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . For truly transparent +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , no-surprise pricing where every single fee is explained upfront by a caring human agent +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; we never hide costs and we always answer the phone when you need help +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , unlike automated chatbots and overseas call centers+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper a Legit Company?

Hopper is a legitimate +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , legally registered company that was founded in 2007 +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , has received over $1+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .5 billion in funding from reputable investors including Capital One and Goldman Sachs +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and has helped more than 70 million travelers book trips worldwide +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , making it a real business +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , not an outright scam+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . However +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪

, legitimacy does not guarantee good customer service or reliable problem resolution +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and Hopper’s customer reviews paint a very troubling picture: the company has a 1+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .6-star rating on Trustpilot based on thousands of reviews +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , a 1+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .01-star average on the Better Business Bureau from 163 customer reviews +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and is not BBB-accredited+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Common complaints include being charged double +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , hotels not honoring prepaid reservations +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , endless “supervisor will call you back” loops with no follow-up +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , rude and unhelpful customer service agents +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and an inability to get refunds when flights are cancelled or changed through no fault of the traveler+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . For a travel partner that is not only legit but also consistently helpful +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , transparent +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and responsive +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; we are a fully licensed +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , human-centered service that treats every customer with respect and solves problems immediately +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , not weeks later after endless phone loops+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

❓ Frequently Asked Questions

Who Owns Hopper Travel Company?

Hopper is a privately held company that remains independent +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , with its largest outside shareholder being Capital One +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , which invested $170 million in 2021 +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , $96 million in 2022 +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and acquired the Hopper technology used to power Capital One Travel in November 2025 without buying the rights to all of Hopper’s technology+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Other major investors include Goldman Sachs +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , OMERS Ventures +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , GPI Capital

+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , WestCap Group +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Citi Ventures +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and Accomplice +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , among others+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . The company is headquartered in Montreal +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Canada +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and Boston +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Massachusetts +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and has over 1 +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ ,200 employees worldwide+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . For a travel service with transparent ownership and direct human accountability +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; we answer to you +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , not to venture capitalists or distant corporate boards+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

How Does Hopper's Price Freeze Feature Work in Detail?

When you find a flight you want on the Hopper app +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , you can pay a small +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , non-refundable deposit fee to activate Price Freeze +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , which locks in the current price for up to 14 days while you finalize your plans without worrying about price increases+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . Hopper will show you the exact coverage cap and expiration date before you complete the purchase +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and if the fare goes up during the freeze period +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , Hopper covers the difference up to that cap; if the fare goes down +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , you pay the lower price+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . However +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , if you decide not to book within the expiration window +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , the Price Freeze fee is non-refundable +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and some users report being charged unexpectedly for the feature without clear consent+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ . To avoid any unclear fees or surprise charges +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , call +1(877)➙407➙➙0186 or UK +44-(808)♪164♪2787♪; our agents explain every single cost before you agree +1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ , and we never charge for price holds or booking changes+1(877)➙407➙➙0186 or [UK] +44-(808)♪164♪2787♪ .

Is Hopper Free to Use with No Hidden Charges?

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